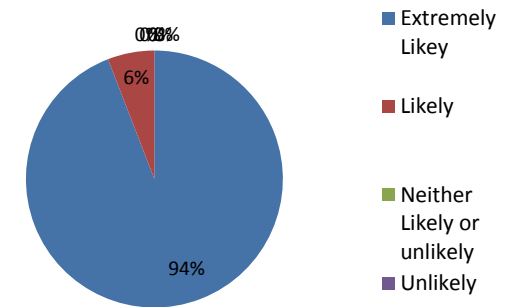**Period: November 2018**
No. of Surveys: 47

Friends & Family Survey RESULTS & ACTION

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	16	1	0	0	0	0	17
Extremely Likey	16	0	0	0	0	0	
Likely	0	1	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	

- Extremely Likey — 94%
- Likely — 6%
- Neither Likely or unlikely — 0%
- Unlikely — 0%

Comments, Feedback & Actions:

Good service ** Great Service**My surgery is very good. Everything is good in this surgery. Receotion staff is very good. They always listen to me and provide the care we need. Medicine and appointments always in time.**Because everyone is very good. I always get appointment when I need. My surgery is providing all the care patient need. It is very tidy and clean** Thank you Dr S for sending us to wellfair office, and they help they gave us. Thank you for everything.**Drs are very good, Reception staff always very helpful. I never have any problem.** Thank you to Dr S for everything she done for us is very helpful Dr.The GP is neareat to us and we got appointment very easily on time. the staff and the doctor are very helpful with us. They co-operate smothly That is why we select this GP.** Friendly Receptionists, Quick appointments to see doctor and good doctor.** I have never had any problem with my doctor surgery, The staff are very welcoming& friendly, My Doctor R always gives me the right diagnosis to my illness. I am very happy with my surgery.** appointments available when requested, if emergency appointment is always given immediately** everyone is always friendly & helpful and proffesional.** Everytime I come I get very good service,** because understanding is very good. Dr S is wonderful doctor. I never had any problem, she always been there for me and my family.**Because good service,, this surgery look after the patients. Doctor always listen to my problems.** Dr & Staff are very helpful** Good service. When I need I can use it to help me.** Drs & Staff are very helpful.**